

E-01345A-08-0426



0000088489

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

4700

Investigator: Al Amezcua

Phone: [REDACTED] SEP - 8 | Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 71116

Date: 8/29/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Martin T J

Hilger

Account Name: Martin T J Hilger

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: for assignment

Contact Phone: n/a

Nature of Complaint:

8/29/08 Docketed under E-01345A-08-0426

Martin T J Hilger
[REDACTED]

Arizona Corporation Commission

DOCKETED

SEP - 8 2008

Phone (Home): [REDACTED]

Email: [REDACTED]

Name of Utility Co.: ED3/APS

Name on Bill: Martin T J Hilger

Account Number: [REDACTED]

Company Contacted: Yes

DOCKETED BY

[Signature]

Please, please DO NOT allow the sell of our APE electrical service to ED3. We have lived 8 miles west of Maricopa, AZ for 12 years and if it were not for APS we would still be without electricity. APS helped us install our original underground electrical service and has maintained it for these 12 years. ED3 could care less if we are a private rural residence has electricity or not. They are totally transparent to us and the few times that I have called due to an electrical outage, all I have gotten is the run around or no response at all. Please, oh please DO NOT go through with the approval of this sale.

Martin T J Hilger
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8/29/08 Wrote the following to Mr. Hilger
August 29, 2008

RE: ARIZONA PUBLIC SERVICE

Dear Mr. Hilger:

Your letter regarding the Arizona Public Service ("APS") sale and transition to Electric District #3 will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 8/29/2008

Opinion No. 2008 - 71116
